



**DEPARTMENT OF THE ARMY**  
US ARMY RESEARCH INSTITUTE  
FOR THE BEHAVIORAL AND SOCIAL SCIENCES  
2511 JEFFERSON DAVIS HIGHWAY  
ARLINGTON, VA 22202-3926

December 27, 2005

CYIOS Corporation  
Ronald Reagan Building  
1300 Pennsylvania Avenue, NW  
Suite 700  
Washington, D.C. 20004

Dear Sir or Madam:

I wish to extend my sincere appreciation to you and your staff for the outstanding support provided to the U.S. Army Research Institute for the Behavioral and Social Sciences (ARI).

Most noteworthy was the very complex issue of ARI's compliance to the ADA, Section 508 requirements. Also, the initiation of improved security to the ARI internal web, to include specific pass-word access to authorized users, was also a significant accomplishment.

The addition of the WebTrends reporting system has provided a new level of analysis to ear-mark key demand pages and downloads. The guidance with this tool has greatly improved the positioning of material for site users.

I want to especially thank Mr. Scott DeStefano. His quick response to requests as well as his attention to detail made our job much easier. If CYIOS should renew arrangements, it would be our pleasure to work with your organization again.

Sincerely,

A handwritten signature in black ink that reads "Ann H. Young".

Ann H. Young,  
Chief, Management Support Office